IMS

THE ART & SCIENCE OF GIVING & RECEIVING FEEDBACK
with Jodi Glickman
Complimentary to IMS Members (US) per person

VIRTUAL SESSION (1-HOUR)

THE ART & SCIENCE OF GIVING & RECEIVING FEEDBACK

Feedback is a gift - but it's often dreaded, botched or mishandled entirely. Have you ever been put on the spot-asked for feedback from a teammate in the moment, when all you could think of to say was "good job!" Or maybe you're on the receiving end-how do you break through the dreaded (and not at all helpful) "you're doing great!" to get meaningful, actionable and constructive feedback? Learn how to give anyone feedback on anything, create a culture of generous feedback and raise the performance of everyone on your teams.

JODI GLICKMAN

Jodi Glickman is author of the critically acclaimed book Great on the Job, What to Say, How to Say It, The Secrets of Getting Ahead (St. Martin's Press) and is a writer for the Harvard Business Review. As the CEO and founder of Great on the Job, Jodi and her team have reached hundreds of thousands of the brightest minds across corporate America and academia-counting LinkedIn, JP Morgan, Abbott, and Harvard Business School among her longest standing clients. Jodi has appeared on the TEDx stage (Why You Should Stop Looking for Work You Love) and is the passionate about developing leaders-both seasoned executives and next generation talent. Her career advice has been featured in publications including the New York Times, USA Today, Business Week, Fortune, Forbes, WSJ finance, CNN Money, and Huffington Post.

TOPICS COVERED

NO ONE CARES MORE ABOUT MANAGING YOUR CAREER: WHY YOU NEED TO OWN THE FEEDBACK PROCESS
THE MYTH OF REAL-TIME FEEDBACK (WHY IT DOESN'T WORK AND WHAT TO DO INSTEAD)
HOW TO GET THE FEEDBACK YOU WANT, DESERVE AND NEED TO ACCELERATE YOUR CAREER
HOW TO GIVE ANYONE FEEDBACK ON ANYTHING AND CREATE A CULTURE OF CONTINUOUS IMPROVEMENT AMONG YOUR TEAM
THE FIVE MOST IMPORTANT KEYS TO DELIVERING EFFECTIVE FEEDBACK AND BRINGING OUT THE BEST IN OTHERS

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