



MASTERING TOUGH CONVERSATIONS:
COMMUNICATE BEST WHEN IT MATTERS MOST
with Neil Staker
\$395 (US) per person

VIRTUAL SESSION (3-HOUR)

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How we individually and collectively talk about tough issues has a disproportionate impact on results and relationships. Unfortunately, we tend to be at our worst when it matters most. We avoid, hint, try sarcasm, and vent, as relationships deteriorate and problems go unresolved. On the flip side, individuals and teams that talk effectively about anything are agile, effective, and happy.

This program is incredibly practical and engaging. You'll learn why most approaches fail in these tough situations and gain insights into what actually works. There will be lots of opportunities to practice to ensure what you learned translates to improved results back at work. Fun, active, and incredibly engaging, this program takes solid social science and makes it actionable.

NEIL STAKER

Neil Staker is the president and founder of Collaborant. He has a Masters of Organizational Behavior degree from BYU and a quarter of a century of experience in organizational development. Neil is known for his clear, approachable, and interactive speaking style. He has taught communication skills to thousands of people including leaders from American Express, Symantec, Cerner, UMB Financial, and Monsanto.

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